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Crossgates Announces Extended Hours for the 2026 Holiday Shopping Season

-- Shops extending hours for a fun and magical holiday shopping season --

Guilderland, NY: The 2026 holiday season is almost upon us, which is why Crossgates is announcing special extended hours to make this holiday season magical and memorable for everyone. Crossgates will join fellow industry leaders by closing on Thanksgiving Day, Thursday, November 26th. The center will reopen on Black Friday, November 27th at 7am and will close at 9pm. Visit here for a complete calendar of Crossgates holiday shopping hours scheduled for the 2026 season.

"There's something magical about the in-store holiday shopping experience," said Leslie Mugrace, Marketing Director at Crossgates. "From spending quality time with friends and family in a fun, festive environment to finding the perfect gift for everyone on your list – and bringing it home the same day – it's a tradition and experience that online shopping simply cannot touch. We're excited to celebrate the holiday season and can't wait to share everything we have in store for a memorable shopping experience."

Santa Claus is coming to town and will arrive on Saturday, November 14th with a Santa's Arrival event starting at 10am filled with music, crafts, giveaways and more! Located on the lower level near APEX Entertainment, Santa can't wait to share in the magic and joy of the season with children, families & friends alike.

Guests are reminded to check the individual hours of tenants by visiting our website at www.shopcrossgates.com. Follow us on Facebook & Instagram for updates on holiday events, promotions & sales offered throughout the season.

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About Crossgates:

Crossgates is the Capital Region's premier shopping, dining and entertainment destination offering an impressive selection of national brands and the newest retail concepts. The center is anchored by Macy's, JCPenney, Dick's Sporting Goods, Going, Going, Going Gone!, Primark and Best Buy, while offering more than 180 retail shops, including Apple. Crossgates offers 10 entertainment venues and over 20 on-site eateries, such as Dave & Buster's, Get Air, Billy Beez, Apex Entertainment, Maggie McFly's and Regal Cinemas with IMAX. Or simply relax at our award-winning day spa, Spa Mirbeau. Located adjacent to a dual-branded 192-room Homewood Suites and Tru by Hilton hotel and a COSTCO Wholesale, Crossgates is your destination to EAT. SHOP. PLAY. STAY. Additional information regarding Crossgates can be found at shopcrossgates.com, Facebook, Instagram, and Twitter.

About Pyramid Management Group, LLC

Pyramid Management Group is one of the largest, most innovative, privately held real estate developers in the Northeast. Headquartered in Syracuse, New York, Pyramid's portfolio of dynamic shopping, dining and entertainment destinations and expanding hospitality presence dominate the northeast with 10 properties located throughout New York, Massachusetts, and Rhode Island including Destiny USA (Syracuse, NY), Crossgates (Albany, NY), Walden Galleria (Buffalo, NY) and Providence Place (Providence, RI). For over five decades, Pyramid has built its reputation on being first, fast, and ahead of the curve, leading the industry in combining the best elements of traditional retail with world-class dining and entertainment, all under one roof. For more information, visit www.pyramidmg.com.