



CROSSGATES

For Immediate Release:

August 6, 2026

MEDIA CONTACTS

Pyramid Corporate: Andra Case, andracase@pyramidmg.com

Crossgates Mall: Leslie Mugrace, lesliemugrace@pyramidmg.com

Costco Wholesale is Now Open at the Crossgates Mall Complex in Albany, NY!

-- The opening of Costco is the culmination of over a decade and a half of planning. --

SYRACUSE, NY — [Pyramid Management Group](#), one of the most innovative, privately-held shopping center developers in the Northeast, announced the grand opening of Costco Wholesale adjacent to Crossgates, marking the successful culmination of a project many years in the making.

The new Costco location, now part of the Crossgates Mall Complex which includes Crossgates Mall and Crossgates Commons, is the only Costco in the Capital Region. This transformative addition further cements the property's position as the region's leading shopping, dining, and entertainment destination. The opening reflects Pyramid's long-term vision and sustained commitment to evolving Crossgates to meet the needs of the community it serves.

"This is a moment we've been working toward for a long time, and we couldn't be more excited to finally welcome Costco to Crossgates," said Stephen J. Congel, Chief Executive Officer of Pyramid Management Group. "This project has been years in the making, and it's a testament to our team's persistence and our belief in the long-term strength of this market. This achievement reflects the dedication of countless partners, local leaders, contractors, and the Pyramid team, all of whom worked tirelessly to bring this project to life. We are incredibly grateful for their support and belief in what Crossgates continues to represent - the Capital Region's premier destination for shopping, dining, entertainment, and economic growth."

"Costco is excited to be here in Albany," said Tony Dotson, General Manager of Costco Albany. "It's been a long time coming, over 10 years. So we are ready. Costco is ready."

The addition of Costco underscores continued momentum at Crossgates, as Pyramid Management Group continues to invest in and reimagine the property for the next generation of shoppers. The mall recently welcomed REI Co-Op, Crunch Fitness, and Primark. Later this year, the mall will welcome Barnes & Noble, Ashley Furniture, and several more exciting new tenants. The new Costco location is expected to draw significant regional traffic, generate new jobs, and further strengthen Crossgates as an economic engine for the region.

Costco at Crossgates is now open to the public. For more information, visit www.costco.com.

About Crossgates:

Crossgates is the Capital Region's premier shopping, dining and entertainment destination offering an impressive selection of national brands and the newest retail concepts. The center is anchored by Macy's, JCPenney, Dick's Sporting Goods, Primark and Best Buy, while offering more than 180 retail shops, including Apple. Crossgates offers 10 entertainment venues and over 20 on-site eateries, such as Dave & Buster's, Get Air, Billy Beez, Apex Entertainment, Maggie McFly's and Regal Cinemas with IMAX. Or simply relax at our award-winning day spa, Spa Mirbeau. Located adjacent to a new Costco Wholesale, a dual-branded 192-room Homewood Suites and Tru by Hilton hotel, Crossgates is your destination to EAT. SHOP. PLAY. STAY. Additional information regarding Crossgates can be found at www.shopcrossgates.com, [Facebook](#), [Instagram](#), and [Twitter](#).

About Pyramid Management Group, LLC

Pyramid Management Group is one of the largest, most innovative, privately held real estate developers in the Northeast. Headquartered in Syracuse, New York, Pyramid's portfolio of dynamic shopping, dining and entertainment destinations and expanding hospitality presence dominate the northeast with 9 properties located throughout New York and Massachusetts including Destiny USA (Syracuse, NY), Crossgates (Albany, NY) and Walden Galleria (Buffalo, NY). For over 50 years, Pyramid has built its reputation on being first, fast, and ahead of the curve, leading the industry in combining the best elements of traditional retail with world-class dining and entertainment, all under one roof. For more information, visit www.pyramidmg.com.

About Costco:

Costco is a membership warehouse club, dedicated to bringing our members the best possible prices on quality brand-name merchandise. With more than 930 locations worldwide, Costco provides a wide selection of merchandise, plus the convenience of specialty departments and exclusive member services, all designed to make your shopping experience a pleasurable one. For more information, visit www.costco.com.