I am writing to you as the owner of Brown Bag Sub Shoppe located in the food court at Crossgates Mall. I, like many others, am a struggling small business owner in these uncertain times. Although I am very grateful for everything the governor has done up to this point to keep us safe, I also am struggling to understand how we are still unable to have even minimum seating allowed in a mall setting. Standalone restaurants are now allowed to have limited seating and this is severely deterring our ability to increase our business.

First, I'd like to thank you for your support in seeking State approval for us to re-open our business.

Please be aware, however, that the State's approval was only a partial solution. Because the mall's food court common seating area must remain closed, some of our usual customers are opting not to patronize our counters. In other cases, we have seen customers sitting on the floor, eating while walking and or using other surfaces to eat what they have bought.

There's really no need for this to be the case. Our seating areas could be operated at reduced capacity (50%), just like freestanding cafes and restaurants in our area and in the mall. In fact, the air quality at our food court is probably safer than most other food establishments, since the mall's HVAC system was upgraded to meet the State's new standards.

We are asking for the State to treat us fairly.

I hope you will support us in this effort.

David Cafarelli Brown Bag Sub Shoppe Crossgates Mall <u>cafmandoo@gmail.com</u> 518-669-8332

CC: NYS Senator

I am writing to you as the operator of Cajun Cafe located in the food court at Crossgates Mall. Our business has been open and operating since 1993. For over 27 years now, we have been a part of this mall and have enjoyed watching visitors get their food and be able to enjoy it while they sit down and take a break from their shopping trip or their day at work.

First, I'd like to thank you for your support in seeking State approval for us to re-open our business.

Please be aware, however, that the State's approval was only a partial solution. Because the mall's food court common seating area must remain closed, some of our usual customers are opting not to patronize our counters. In other cases, we have seen customers sitting on the floor, eating while walking and or using other surfaces to eat what they have bought.

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We are asking for the State to treat us fairly.

I hope you will support us in this effort.

Tommy Chen Cajun Cafe Crossgates Mall 518.452.7734

CC: NYS Senator

I am writing to you as the operator of Charleys Philly Steaks located in the food court at Crossgates Mall. Charleys is a well-established business in the food court, having been at the mall for several years now.

First, I'd like to thank you for your support in seeking State approval for us to re-open our business.

Please be aware, however, that the State's approval was only a partial solution. Because the mall's food court common seating area must remain closed, some of our usual customers are opting not to patronize our counters. In other cases, we have seen customers sitting on the floor, eating while walking and or using other surfaces to eat what they have bought.

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We are asking for the State to treat us fairly.

I hope you will support us in this effort.

Charleys Philly Steaks Crossgates Mall 518.869.0410

CC:

NYS Senator

I am writing to you as the operator of China Max located in the food court at Crossgates Mall. We have been operating at Crossgates for many years now as a family owned business.

First, I'd like to thank you for your support in seeking State approval for us to re-open our business.

Please be aware, however, that the State's approval was only a partial solution. Because the mall's food court common seating area must remain closed, some of our usual customers are opting not to patronize our counters. In other cases, we have seen customers sitting on the floor, eating while walking and or using other surfaces to eat what they have bought.

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We are asking for the State to treat us fairly.

I hope you will support us in this effort.

China Max

Crossgates Mall

518.452,4561

CC: NYS Senator

I am writing to you as the manager of Sbarro located in the food court at Crossgates Mall. Sbarro has been a staple at Crossgates, operating in the food court for close to 30 years, and even recently remodeling our location to keep things fresh and new.

First, I'd like to thank you for your support in seeking State approval for us to re-open our business.

Please be aware, however, that the State's approval was only a partial solution. Because the mall's food court common seating area must remain closed, some of our usual customers are opting not to patronize our counters. In other cases, we have seen customers sitting on the floor, eating while walking and or using other surfaces to eat what they have bought.

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We are asking for the State to treat us fairly.

I hope you will support us in this effort.

Daniel Rosario

Sbarro

Crossgates Mall 518.452.1667

CC:

NYS Senator

I am writing to you as the operator of Taco Bell located in the food court at Crossgates Mall. We are a franchisee that has enjoyed serving shoppers at the mall since 2018.

First, I'd like to thank you for your support in seeking State approval for us to re-open our business.

Please be aware, however, that the State's approval was only a partial solution. Because the mall's food court common seating area must remain closed, some of our usual customers are opting not to patronize our counters. In other cases, we have seen customers sitting on the floor, eating while walking and or using other surfaces to eat what they have bought.

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We are asking for the State to treat us fairly.

I hope you will support us in this effort.

Taco Bell Crossgates Mall

518.713.4142

CC:

NYS Senator

I am writing to you as the owner of Wendy's located in the food court at Crossgates Mall. As a national brand and as one of the busiest food court tenants in Crossgates, Wendy's needs to continue operating successfully in the mall.

First, I'd like to thank you for your support in seeking State approval for us to re-open our business.

Please be aware, however, that the State's approval was only a partial solution. Because the mall's food court common seating area must remain closed, some of our usual customers are opting not to patronize our counters. In other cases, we have seen customers sitting on the floor, eating while walking and or using other surfaces to eat what they have bought.

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We are asking for the State to treat us fairly.

I hope you will support us in this effort.

Wendy's

Crossgates Mall

518.869.2956

CC: NYS Senator