



**GALLERIA**  
**AT CRYSTAL RUN**

## **FACILITIES MEMORANDUM**

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To: All Tenants  
Via: Hard Copy to Store Manager/Associate  
From: Richard Constant, Operations Director  
Date: April 30, 2025  
Re: Spectrum Internet Cable Modem upgrade

Dear Store Manager,

This memo is to inform you of upcoming device upgrades that Spectrum will be performing on mall Internet equipment. The upgrade will be taking place on the morning of Tuesday 5/6 starting at 3am, and only services utilizing cable modems will be affected. Service will be fully restored by stores open at 10AM.

Should you have need of further clarification please contact me at 845.692.5757 Ext. 225.  
I look forward to speaking with you.

Sincerely,  
CRYSTAL RUN GALLERIA, LLC

  
Richard Constant  
Operations Director